



VIRTUAL IT
GROUP

Cyber Ready, Future Secure

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It's easy when you know how

Traditional Managed Services (TMS)
+ Managed Security (MSaaS)
+ Business Continuity and Disaster Recovery (BCDR)

Bundle and save—get more for less when you purchase together!



vitgsales@vitg.com.au | 1300 144 984

www.vitg.com.au



Cyber Ready, Future Secure

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Technology moves fast. Cyber threats are relentless. We're the trusted experts in navigating complex regulatory environments across finance, healthcare, legal, construction, NFP, and manufacturing.

Tell me what it is

Our Cyber Ready, Future Secure bundle combines Traditional Managed Services ([TMS](#)), Managed Security ([MSaaS](#)) and Business Continuity and Disaster Recovery ([BCDR](#)). Bundle and save—get more for less when you purchase together!

Tell me how it will help me

Safeguard your business, data, and reputation with rapid breach response and remediation—get back to business in hours, not days. A smart, cost-effective way to keep your systems running and your data safe—all with one trusted partner.

- Help Desk your way. Automated for ease, real people when you need them
- 24/7 SOC protection. AI-powered threat detection and response.
- P1 and P1+ Remediation. Aligned with your businesses risk profile and compliance standards including APRA CPS 234, HIPAA, and legal data governance.
- Industry-specific Continuity Planning with customised strategies to keep your business resilient and compliant.
- ISO/IEC 27001 Certified. Globally recognised security standards



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Cyber Ready, Future Secure

Break it down for me

We offer flexible managed services ensuring seamless operations within your budget.

Our AI-powered ticketing system ensures rapid response, backed by 24/7 access to local, expert support. Less tickets, more action.

Traditional Managed Services (TMS)

IT Help Desk

- 24x7 IT Support & Service Desk
- IT infrastructure monitoring & security (NOC)
- IT infrastructure management & proactive maintenance
- Support for internal IT teams

Synced Communications and United Comms as a Service

- Secure cloud phone systems and Teams solutions
- United comms as a service (UCaaS)

Data and Network Link Management

- Network design and implementation
- Network monitoring and management
- Bandwidth optimisation
- Network security

Hardware Provisioning / Fleet

- Hardware procurement
- Hardware installation and configuration
- Lifecycle management
- Warranty and support





Cyber Ready, Future Secure

Break it down for me

Cyber Ready, Future Secure adapts to your business stage and sector, with flexible add-ons like cyber governance, risk and compliance (GRC) and targeted audits to meet your operational priorities.

Managed Security (MSaaS)

MSaaS (Managed Security as a Service)

Deploy and manage security solutions such as Rocket Cyber (SIEM), ThreatLocker (Application whitelisting), Datto EDR (AV/EDR), Vulscan (Vulnerability Reporting), and third-party patching to ensure comprehensive security coverage.

SIEM Management

Implement and manage SIEM solutions to provide real-time analysis of security alerts generated by applications and network hardware. This includes monitoring, threat detection, and incident response to ensure the security of clients' IT environments.

SOC Escalation

Our Managed Security Operations Center (SOC) continuously monitors your environment for malicious and suspicious activity that evades conventional defences. It operates 24/7/365 with skilled cybersecurity professionals who analyse network, endpoint, and cloud attack vectors to detect and respond to potential security incidents.





Cyber Ready, Future Secure

Break it down for me

Business Continuity and Disaster Recovery (BCDR)

Business Continuity Planning (BCaaS)

- **Business Continuity (BCP):** Our team will partner with your business to assist with planning, preparation, and strategies to ensure you can continue to operate in the event of disruptions.
- **Risk Assessments:** Identifying potential threats to the business (e.g., cyberattacks, natural disasters, pandemics, system failures).
- **Business Impact Analysis:** Determining which business functions are critical to operations and assessing the impact on the business if these functions are disrupted.

Disaster Defender (DRaaS)

Our Disaster Recovery as Service packages ensure you're protected against costly downtime.

- **Comprehensive Disaster Recover Planning:** Develop and implement comprehensive disaster recovery plans tailored to clients' needs.
- **Data Backup and Recovery:** Provide robust data backup and recovery solutions to ensure business continuity in the event of a disaster.
- **Regular Testing and Updates:** Conduct regular testing and updates of disaster recovery plans to ensure they remain effective and aligned with business goals.





Cyber Ready, Future Secure

Get in touch

Talk with one of our expert consultants to learn more.

E: vitgsales@vitg.com.au

P: 1300 144 984

Who are we

Virtual IT Group combines world-class IT and cybersecurity solutions that aim to provide your business with a competitive edge. Local roots ensure our approach is real and our impact is personal, while our AI/automation credentials mean we can guide you through your growth agenda as a strategic partner, not a provider.

That is why we are ranked among the world's premiere Managed Service Providers and are renowned for leading the charge in IT and cybersecurity services.

Together, we don't just support and protect your business, we help you achieve your short and long-term growth objectives.



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